

Keeping you informed

Benefit plan news for People Corporation plan sponsors

Getting greener with direct deposit

In our continued efforts to elevate our digital experience, we're making an adjustment to our online claims submission and direct deposit process.

Online claims and direct deposit

Effective October 1, plan members must set up direct deposit before they can submit a claim online through our plan member site or our mobile app. Signing up for direct deposit is easy and can be completed in just a few steps. Once banking information is entered, all claim payments will be directly deposited into the plan member's bank account.

If a plan member decides to opt out of direct deposit payments, they won't be able to submit claims online, and will be required to submit paper claims forms by mail.

Direct deposit is a fast, easy, and safe way to receive claim payments.

Advantages for plan members

- Claim payments are deposited faster
- Going paper-free is better for the environment
- No need to take the time to deposit a cheque at the bank
- Funds are available the moment they're deposited – no cheque holds
- Claims and payments can be tracked online
- No risk of lost or stolen cheques

Plan members will be made aware of this change through the announcement feature and a banner located on the dashboard of the plan member site.

Plan member information is secure

We take privacy and security very seriously and have comprehensive safety protocols in place. Our plan member site uses industry-leading best practices and cutting-edge technology to protect personal and banking information.

For more information, contact your People Corporation benefits consultant.

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